

Deloris O'Neal

Chief, Jacksonville Sheriff's Office

Deloris O'Neal joined the Jacksonville Sheriff's Office in September 1997 and currently holds the rank of Chief of Police Services.

During her 25-year tenure with the Sheriff's Office, O'Neal has served in various areas of the agency including: Patrol, Investigations, Personnel and Professional Standards, Community Affairs and Special Events.



In her current role as a member of Sheriff T.K. Waters' staff, O'Neal serves as the Chief of the Support Services Division where she oversees the daily operations of several areas of the agency including the Communications Center, Information Systems Management section, Supply, Property Room, Facilities, Security, Fleet and Public Records.

During former Sheriff Mike Williams' administration, O'Neal also served in a staff role and as an Assistant Chief she implemented community relations strategies in Patrol Zone 5, located in the Northwest quadrant of Jacksonville. This approach was successful in increasing citizen involvement and building trust in the community which she grew up in. In fact, her work in Zone 5 led her to develop JSO's Mobile Gaming Truck, a tool used as a bridge builder with youth and police.

Throughout her career she has earned several accolades both in the community and from the Sheriff's Office. She is the first African American female to hold the rank of Director and Chief in the Jacksonville Sheriff's Office. Additionally, she was recognized by State Attorney Melissa Nelson as the 2019 "Law Enforcement Officer of the Year" for her leadership in reducing crime in Zone 5. O'Neal, also, received the City of Jacksonville's Inaugural Champion Award, was recognized as one of the outstanding women leaders of United Way, and a Leading Lady of the 904.

O'Neal, a 2018 Leadership Jacksonville (THE best class) graduate, serves her community through her work both with the Sheriff's Office and with local organizations. She has served as the co-chair of the Habijax Women's Build, on the Juvenile Justice Advisory Committee (JJAC), the Community and Justice Steering Committee and was a Board member for the Northeast Florida Community Action Agency (NFCAA). Currently, she sits on the Board of Directors of Big Brothers Big Sisters of Northeast Florida (also serves as a mentor), Board of Directors for PACE Center for Girls and a member of the Salvation Army Advisory Committee.

In addition, O'Neal is a mentor to the Edward Waters University Criminal Justice students. She is most proud to be a wife, bonus mother and graduate of University of North Florida and Jean Ribault High School.